Dear Sir,

I want to explain a serious financial recovery case in detail and seek your legal guidance and support.

Last year, my elder brother started a new company with his business partner. Since I was already active in the market and handling projects, I was helping bring projects into his company so they could start generating revenue and establish themselves properly.

During this time, a freelancer approached me for the first time with two projects. The first project payment was received by our company. He informed us that the transaction was cash-based and not bank-to-bank, and requested us to transfer the amount into an account from which he would withdraw the cash, purchase the material, and deliver it to the customer. He assured us everything was genuine and in process.

We trusted him and transferred the payment accordingly.

However, even after one week, no delivery was made. The customer kept following up repeatedly while the freelancer continuously gave excuses, saying the order was in process and would be delivered soon.

Meanwhile, payment for a second project was received from another customer along with PO documents and advance payment approvals. Its Value 78,487/ SAR, and the client transferred 70% of this value, which is 54,940/. I will share the exact amount along with supporting documents and confirmations once I organize all records properly.

At that point, the freelancer informed us that the first order had allegedly been cancelled, and since the cash from the first transaction was already with him, he advised us to transfer the second project payment to another company so he could arrange the material through them and complete the second customer's order.

We trusted his explanation and proceeded accordingly.

We transferred around SAR 20,000–25,000 to the second distributor. After this transfer, he provided us with:

- ✓ CR Copy
- ✓ VAT Certificate
- ✓ Invoice with QR Code
- ✓ Proposal

The invoice value was approximately SAR 44,890, which made the transaction appear legitimate and professional. Since legal documents were provided and he continuously assured us that he was personally following up, we trusted the process.

From February onward, he kept delaying the order with different stories and excuses:

- Cisco material stuck in Dubai customs
- Shipment clearance delays
- Customs approval pending
- Delivery processing issues

At one point, another individual contacted me from a separate number pretending to be from Cisco and claimed our shipment had arrived but was stuck in customs clearance.

Because everything initially appeared professional and documented, we continued waiting patiently.

Later, another person named Rizwan became involved through the freelancer and claimed he would help resolve the issue. Near the end of Ramadan, they informed us that the customer had allegedly rejected the shipment because the cartons were damaged and broken. This explanation sounded extremely strange and suspicious to us.

After that, they started promising refunds repeatedly. A WhatsApp group was created where both the freelancer and Rizwan continuously assured us:

- “Your money is safe.”
- “We will transfer the refund.”
- “Market payments are stuck but will clear soon.”
- Every few days, new stories and excuses were given.

At one stage, the freelancer told me: “Sir, I have already arranged and received the money from Rizwan because Rizwan had invested money into this matter.”

Since our clear demand was that the refund must come officially from the same company account where we had originally transferred the payment, because we need proper justification and records for audit purposes, he then claimed he would deposit the cash back into that company account.

After this, more delays and excuses started:

- He claimed he had gone to Dammam to deposit the money.
- Then he said the company informed him not to upload or transfer the payment yet because salary uploads were already being processed on 25th April.
- He told us that after 25th April, the remaining payments would be uploaded and then our refund would also be processed.

After 25th April passed, still no payment was received.

- Then he changed his statements again and started saying:
- “The payment will come in 2 days.”
- “The refund will come to your personal account.”
- “The market payment is stuck.”
- “I will sell my jewellery/gold and arrange your payment.”

These stories and false promises continued repeatedly for nearly two months.

At this point, I directly asked him honestly: “Please tell us the truth. What exactly is the issue? Where has our payment gone?”

But instead of giving a clear answer, he continued delaying and changing statements.

Because of all these repeated false commitments, excuses, emotional promises, and misleading stories, our customer completely lost trust in us. The customer has now warned us that if the payment is not recovered soon, they may proceed with legal action against us as well.

The recovery amount currently appears to be approximately SAR 44,000+ or possibly higher based on the final reconciliation of documents and transfers. I will provide exact figures with complete supporting documents shortly.

This entire matter has caused severe stress, financial damage, and reputational harm to my elder brother’s newly established company. We trusted this freelancer in good faith based on his repeated assurances, professional-looking documents, and constant promises, but now we strongly suspect intentional fraud and deception.

We have complete records available, including:

- ✓ Bank transfer proofs
- ✓ Payment records
- ✓ Invoices with QR codes
- ✓ VAT Certificate
- ✓ CR Copies
- ✓ WhatsApp chats
- ✓ Group conversations
- ✓ Voice notes
- ✓ All follow-up messages and commitments

We are ready to share every detail and document required.

We sincerely request your legal guidance and support in recovering our amount and helping us resolve this matter properly. We are under extreme stress due to this entire situation and truly need professional assistance.

Thank you.

Regards,

Sameer Qazi